

The co-operative bank

# Business Support – convert to a co-op: Application guidance

## Introduction

This support is for organisations aiming to convert to co-op within the next 12 months.

To be eligible for this programme you must be an organisation that has started trading and has been incorporated for more than 18 months.

If you have not started trading or have been incorporated for less than 18 months, then this programme is not for you. Instead, you should apply for our programme for start-ups.

Before you start your application, we recommend your read this application guidance carefully. It includes information about:

- The application process and how we assess your application
- The documents and information you need to gather before you apply
- A preview of all the questions you will be asked in the form.

We advise you to prepare as much as possible in advance. You can download a copy of this guidance as a pdf file by clicking on 'download pdf' button on the side menu.

#### **Commitment fee**

If you are awarded the support package, you will be asked to contribute a £100 commitment fee (inclusive of VAT) or £75 for Co-operatives UK members. The fee has proven to be the best approach to ensure the support is allocated to teams that are truly committed to participating in the programme. Co-operatives UK reinvests the funds into future support provision. If the fee is a barrier to your participation in the programme, please let us know in your application and we will consider waiving the fee.

## About the programme

#### Convert to a co-op offers

- Up to six days of one-to-one support with a co-op expert
- Half a day of peer-support with an existing co-op

## One-to-one support from a co-op expert

You can receive up to six days of one-to-one support with a co-op expert tailored to your specific needs. It will usually involve a combination of some of the following types of support:

- Choosing the right legal form for your co-op
- Reviewing or developing your organisational strategy
- Reviewing or developing your business plan
- · Financial review and planning
- Market development strategy (user research, marketing and customer engagement)
- Reviewing or developing a membership strategy
- Defining your democratic processes
- Defining a fundraising strategy (can include community shares)
- Succession planning
- HR, including redundancy

Six days of support will not be able to cover all the topics above, so we will ask you to indicate your top three priorities.

The six days of support will be delivered by a co-op expert that is part of our extensive network of advisors located across the UK. You may choose your own advisor from the network, or leave it to us to choose the most appropriate for your organisation. If your application is successful, we will make every effort to allocate you your preferred support advisor. However, we reserve the right to offer an alternative based on availability, geography, skills and experience.

#### Peer support from another co-op

Peer support is a great opportunity to learn from an existing co-op. They will have the lived experience of running a co-op and can offer you insight into the challenges you might encounter and how to overcome them. You can get into the details of running the business or simply visit their premises to get a sense of their day-to-day activities. Once we have assigned you a co-op for peer support, it will be up to you to define with your peer co-op how to best make use of this time.

In your application form you can suggest the co-op you would like to be paired with, or you can leave it to us to propose the most appropriate co-op. You can find other co-ops by exploring our

directory of co-ops. If your application is successful, we will make every effort to allocate you your preferred co-op. However, we reserve the right to offer an alternative based on availability, geography, skills and experience.	

## **Allocation of support**

We aim to support as many applications as possible but unfortunately cannot support all. To make sure the support is as impactful as possible, we will award it to organisations that can show they have already done some work in understanding what it means to convert to a co-op.

Before applying please consider doing some of the following and referring to them in your application:

- Watch a webinar to understand if a co-op is right for you
- Explore what legal form is right for your co-op and access Co-operatives UK's model rules for co-ops
- Start involving potential members in the process

The allocation of support will depend on the following criteria:

- The confidence you've given us that you will convert to a co-op within the next 12 months
- The confidence we have that you have a team committed to converting the organisation to the co-op that can benefit from the support
- How impactful we think the support could be to help you get to the next stage
- If you have a valid business case and we think that the business model can realistically succeed
- If we see that the co-op model is a central aspect to your business model

The application form is designed to help you explain these aspects, so please provide the appropriate information when prompted.

Co-operatives UK is also keen to support organisations that are led by, employ or support people who identify with groups that are under-represented or discriminated against in the business and third sector, in the workplace or in their communities. Equity and solidarity are core values of the co-operative movement so we will consider these aspects when prioritising applications. The application questions related to these points are not compulsory but please consider them when applying and highlight them where appropriate in your application.

Finally, we will be prioritising applications that are aligned with Co-operatives UK's strategy. This is working to build a strong, sustainable and diverse UK co-operative movement that positions co-operatives as a better way to do business and transform people's lives. In particular, we might prioritise applications where one or more of the following points applies:

- Your co-op will be led by, employ or support young people (18-35 years old)
- Your co-op brings innovation to the co-op sector. You may be filling a gap in the market, responding to market failure or creating alternative solutions to specific issues
- Your co-op and the support you receive is a learning opportunity for the co-operative movement

However, these are not eligibility criteria, so please apply even if your co-op does not fit in this list

of priorities.

## **Application process**

To access the business support, you must fill in an application form.

We accept applications on a rolling basis and assess them in regular assessment panel meetings which happen every 4-5 weeks.

Once we have received your application we will first check if it fits our eligibility criteria.

- If it does not, we will write to explain why and will provide you guidance on other steps you can take
- If it does, we will submit it to the panel for a full assessment and inform you of the next panel date

We may also arrange a call in advance of the panel to discuss your application in more in detail.

If you would like your application to be considered for the next panel session, please submit it at least 10 working days in advance. Below is a list of the panel dates and the deadline for submitting your application for that panel date. Please submit by 5 pm on the deadline date.

If your application has been submitted to the panel for full assessment, we will notify you of the result within 10 working days of the panel date. If your application is successful, we will then start co-ordinating the support package with you.

Application deadline	Panel date
4 April 2024	17 April 2024
2 May 2024	16 May 2024
31 May 2024	13 June 2024
5 July 2024	18 July 2024
2 August 2024	15 August 2024
30 August 2024	12 September 2024
4 October 2024	17 October 2024
1 November 2024	12 November 2024
28 November 2024	11 December 2024

## How to apply

- 1. Make sure you are eligible for the programme
- 2. Prepare your questions in advance. You can read the form questions on the next page, where you can also download a word/pdf document with all the questions
- 3. Gather in advance all the information you need to include in your application. In particular your organisation's:
- Registration number. This is the number your organisation is given when it registers with the relevant registration body, i.e. Companies House or the Financial Conduct Authority.
- Incorporation date
- Legal form
- Turnover for the previous year
- 4. Fill in the application form. If you need to save your application at any stage, please follow the 'save my progress and resume later' instructions.
- 5. Review and submit your application

If you have any questions, please get in touch with us at support@uk.coop

We look forward to receiving your application.

## **Application form preview**

## Download a preview of the application form

PLEASE NOTE to apply for this programme you will need to fill in an ONLINE application. The downloadable templates will allow you to prepare your application in advance.

We have word and pdf versions available.

If you have any issues accessing this guidance, please email support@uk.coop

#### **Word version**

This will download to your computer and allow you to write your answers into the document to help you prepare in advance.



#### **Pdf version**

This will likely open within your browser. You can right click on the button below and select 'open link in new tab' so you don't navigate away from this page.



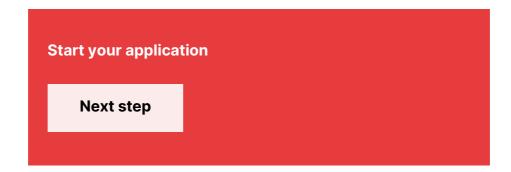
# **Start your application**

## Before you apply

- 1. Make sure you've read all of the guidance on these pages and you know you are eligible to apply
- 2. We strongly recommend preparing your answers in advance before starting your application

## Ready to apply?

You can save your application at any stage – simply follow the 'Save my progress and resume later' instructions on the form.



#### https://www.uk.coop/resources/business-support-convert-co-op-application-guidance-bs

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